Upgrading OmniSwitch 9000 Series Switches to 6.3.1.R01

Overview

This instruction sheet documents how to upgrade OmniSwitch 9000 Series switches to 6.3.1.R01 software and firmware. The upgrade can be performed using the CLI, WebView, or SNMP. Alcatel recommends using WebView to perform the upgrade. For upgrade instructions using the CLI, see **Upgrading with the CLI** on page 10.

Note. To downgrade a switch (e.g., 6.3.1 to 6.1.5), see **Upgrade/Downgrade Software Matrix** on page 16.

Prerequisites

This instruction sheet requires that the following conditions exist, or are performed, before upgrading:

- The person performing the upgrade must:
 - be the responsible party for maintaining the switch's configuration
 - be aware of any issues that may arise from a network outage caused by improperly loading this code
 - understand that the switch must be rebooted and network users will be affected by this procedure
 - have a working knowledge of the switch to configure it to accept an FTP connection through the EMP or Network Interface (NI) Ethernet port.
- If the CLI is used, all CLI commands must be executed via a Console Port connection, not through a Telnet session. If you are performing a remote upgrade, the console port must be connected through a terminal server (via Telnet, PuTTY, etc.) in the same location as the switch you are upgrading.

Note. Do not proceed until all the above prerequisites have been met. Any deviation from these upgrade procedures will result in the malfunctioning of the switch. All steps in these procedures should be reviewed before beginning.

Upgrading with WebView

Upgrading OS9000 series switches to 6.3.1.R01 consists of the following steps.

- **1** Upgrading the Image Files.
- **2** Upgrading the U-Boot and Miniboot Files.

Note. The steps must be performed in order. You must complete the image file upgrade **before** upgrading the U-Boot and Miniboot files.

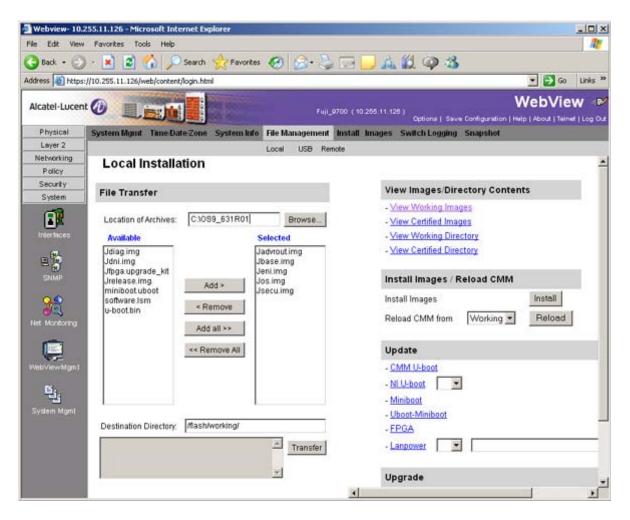
Upgrading the Image Files

Follow the steps below to upgrade the image files to 6.3.1.R01.

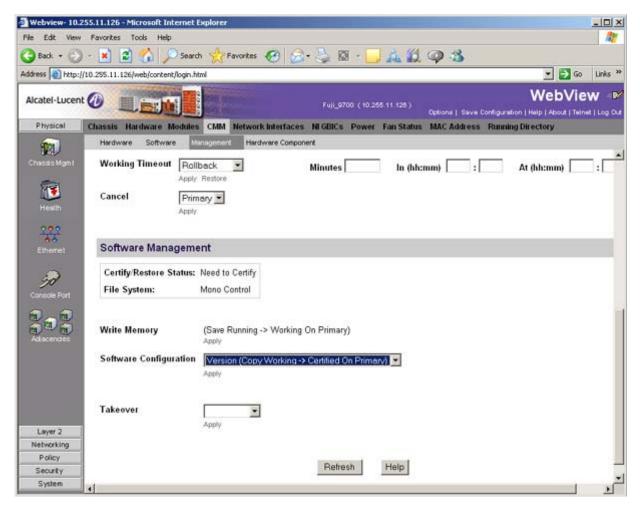
- 1 Download the 6.3.1.R01 image files from the Alcatel Service and Support web site to your PC.
- **2** Log into the switch through WebView. (In dual redundant configurations you must log into the primary switch).

Note. Before proceeding with the remaining steps, make sure that the switch's Web Management Inactivity Timer is set to at least 10 minutes (default setting is 4 minutes). To view and change the setting, go to the **Session Type Parameters** page by selecting **Security** > **ASA** > **Sessions** > **Configuration**.

- 3 Select System > System Mgmt > Install to locate and FTP the 6.3.1.R01 image files that you downloaded in Step 1. Click on the Browse button to locate the files. All of the files will appear in the "Selected" area.
- 4 Click on the Remove All button to move all of the files to the "Available" area; then select the following image files and click the Add button to move them to the "Selected" area as shown below: Jadvrout.img, Jbase.img, Jeni.img, Jos.img, Jsecu.img.



- 5 Transfer the files to the **flash/working** directory. Make sure the **Destination Directory** is **flash/working**, then click the **Transfer** button. Wait until the process is complete (indicated in the area next to the **Transfer** button "All files have been transferred successfully").
- 6 Reload the switch from the Working Directory. In the "Install Images/Reload CMM" area, select Working in the Reload CMM From field, then click the Reload button. Click OK at the warning prompt. Wait until the process is complete.
- **7** After the CMM finishes rebooting, log into WebView.
- 8 Install the images in the Working Directory. In the "Install Images/Reload CMM" area, click the Install button. Click **OK** at the warning prompt.
 - When the process is complete, the following message appears in the upper right corner of the screen: "set operation finished successfully." Wait until the process is complete before proceeding to the next step.
- 9 Copy the files to the Certified Directory and sync the Primary and Secondary CMMs (if applicable).
 Select Physical > Chassis Mgmt > CMM > Management as shown below.



10 In the Software Configuration field, select Copy Working -> Certified on Primary for switches with a single CMM, or Copy Working -> Certified & Synchronize with Secondary for switches with a secondary CMM, then click Apply.

The switch will copy the files from the Working to the Certified Directory and synchronize the CMMs (if applicable). This command should **not** be interrupted.

Upgrading the U-Boot and Miniboot files

Follow the steps below to upgrade the U-Boot and Miniboot files.

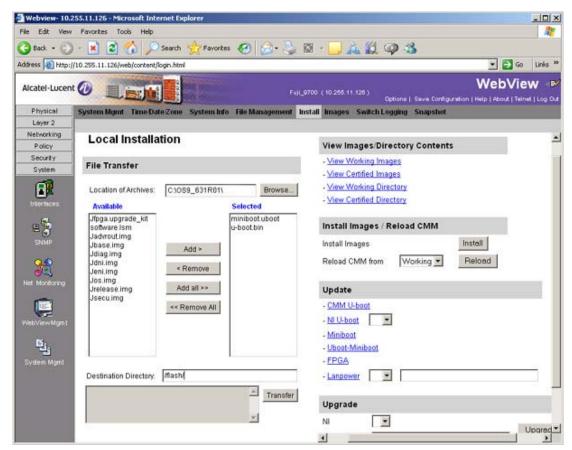
1 Download the applicable U-boot and Miniboot files from the Alcatel Service and Support web site to your PC.

Note. The following U-Boot and Miniboot version is supported for the 6.3.1. upgrade - 6.1.5.479.R01.

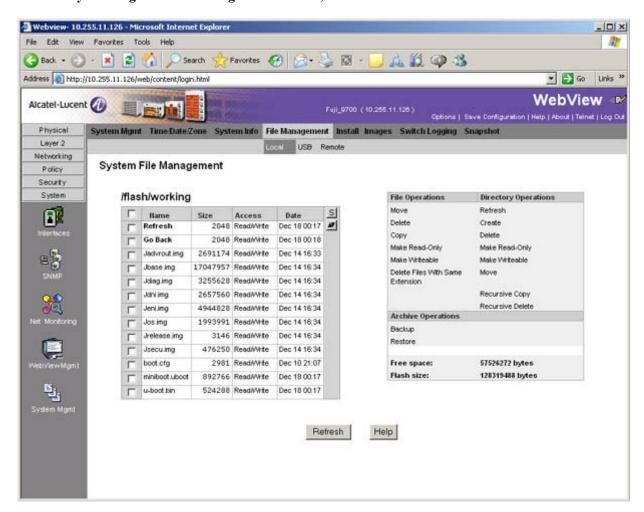
2 Log into the switch through WebView. (In dual redundant configurations you must log into the primary switch).

Note. If you have not already done so, make sure that the switch's Web Management Inactivity Timer is set to at least 10 minutes (default setting is 4 minutes). To view and change the setting, go to the **Session Type Parameters** page by selecting **Security** > **ASA** > **Sessions** > **Configuration**.

- 3 Select System > System Mgmt > Install to locate and FTP the Miniboot and U-Boot files that you downloaded in Step 1. Click on the **Browse** button to locate the files. All of the files will appear in the "Selected" area.
- 4 Click on the **Remove All** button to move all of the files to the "Available" area; then select both the **miniboot.uboot** and **u-boot.bin** files and click the **Add** button to move them to the "Selected" area as shown below.



- 5 Transfer the files to the /flash Directory. Make sure the Destination Directory is /flash, then click the Transfer button. Wait until the process is complete (indicated in the area next to the Transfer button "All files have been transferred successfully").
- **6** In the "Update" area, click on <u>Uboot-Miniboot</u>, then click **OK** at the confirmation prompt. This will upgrade the Uboot and Miniboot files on all of the CMMs and the NIs. The upgrade progress is indicated in the upper right cornet of the screen. When the upgrade is complete, the following message appears: "set operation finished successfully."
- 7 Reload the switch from the Working Directory. In the "Install Images/Reload CMM" area, select Working from the Reload CMM From field, then click the Reload button. Click OK at the warning prompt. Wait until the process is complete.
- 8 After verifying that the upgrade was successful (see Verifying the Upgrade with WebView on page 7), delete the miniboot.uboot and uboot.bin files from the Flash Directory by selecting System > System Mgmt > File Management > Local, as shown below.

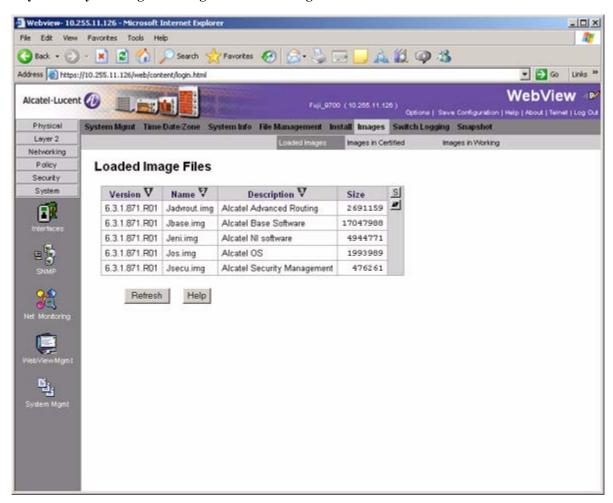


9 Check the box next to the miniboot.uboot file, select Delete in the File Operations box, then click OK at the confirmation prompt. Repeat to delete the u-boot.bin file.

Verifying the Upgrade with WebView

Verifying the Software Upgrade

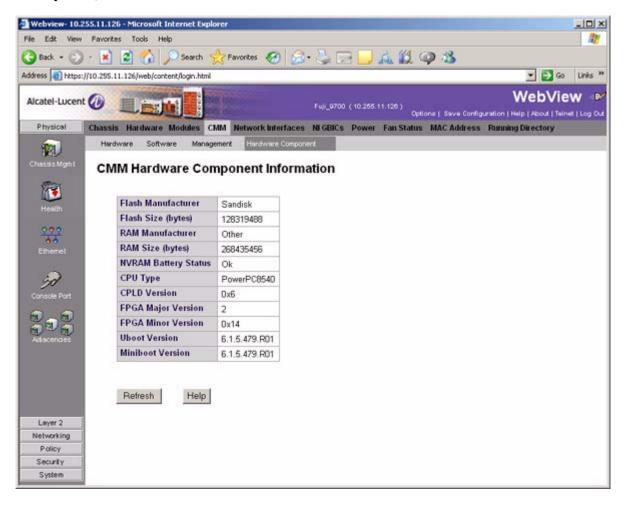
To verify that the software was successfully upgraded, go to the **Loaded Image Files** page by selecting **System > System Mgmt > Images > Loaded Images** as shown below.



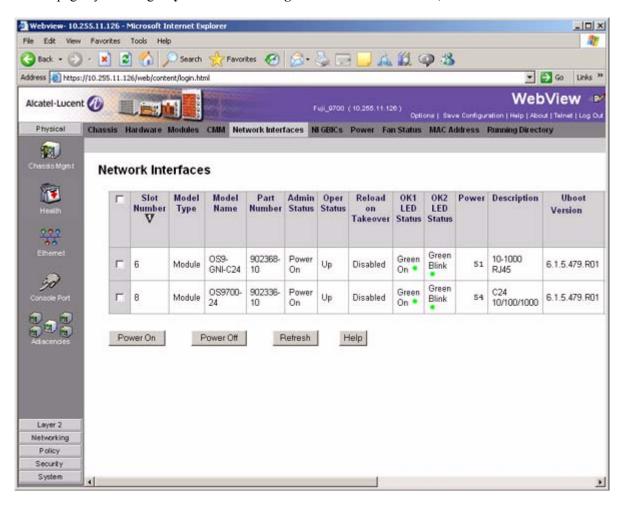
In addition, you should also select **System > System Mgmt > Images > Images in Certified** and **System > System Mgmt > Images > Images in Working** to verify that Certified and Working directories were successfully upgraded.

Verifying the U-Boot and Miniboot Upgrade

To verify that the U-Boot and Miniboot files were successfully upgraded on the CMM, go to the CMM Hardware Component Information page by selecting Physical > Chassis Mgmt > CMM > Hardware Component, as shown below.



To verify that the U-Boot file was successfully upgraded on the switch's NIs, go to the **Network Interfaces** page by selecting **Physical** > **Chassis Mgmt** > **Network Interfaces**, as shown below.



Upgrading with the CLI

Upgrading OS9000 series switches to 6.3.1.R01 consists of the following steps.

- 1 Upgrading the Image Files.
- **2** Upgrading the U-Boot and Miniboot Files.

Note. The steps must be performed in order. You must complete the image file upgrade **before** upgrading the U-Boot and Miniboot files.

Upgrading the Image Files

Follow the steps below to upgrade the image files to 6.3.1.R01.

- 1 FTP the 6.3.1.R01 image files from the Alcatel Service and Support code directory to the /flash/working directory of the primary CMM.
- **2** Log into the switch. In dual redundant configurations you must log into the primary switch.
- **3** Reload the switch.

```
-> reload working no rollback-timeout
```

- **4** After the switch finishes rebooting, log into the switch.
- **5** Install the new image files in the Working Directory.

```
-> install *.img
```

- **6** Copy the image files from the Working Directory to the Certified Directory.
 - If you have a **single CMM** switch enter:

```
-> copy working certified
```

- If you have **redundant CMMs** enter:

```
-> copy working certified flash-synchro
```

The switch will copy the files from the Working to the Certified Directory and synchronize the CMMs (if applicable). This command should not be interrupted.

Upgrading the U-Boot and Miniboot Files

Follow the steps below to upgrade the U-Boot and Miniboot files.

1 Download the applicable U-Boot and Miniboot files from the Alcatel Service and Support web site to the /flash directory on the primary CMM.

Note. The following U-Boot and Miniboot version is supported for the 6.3.1. upgrade - 6.1.5.479.R01.

2 Execute the following CLI commands to update the U-Boot and Miniboot files on the switch.

```
-> update uboot-miniboot
```

Sample output for "update uboot-miniboot" ->

```
WED DEC 19 17:29:09 : SYSTEM (75) info message:
+++ --->SSACTION UPDATE UBOOT MINIBOOT
WED DEC 19 17:29:09 : CSM-CHASSIS (103) info message:
+++ == CSM == Update bootrom on all slots
+++ == CSM == sysUpdate begin
WED DEC 19 17:29:10 : FTP (82) info message:
+++ Session 0 New Connection, Client Address 127.2.66.1
+++ Get /flash/u-boot.bin!
+++ Session 0 Ending
WED DEC 19 17:29:13 : SYSTEM (75) info message:
+++ NI 1 software update started
WED DEC 19 17:29:20 : SYSTEM (75) info message:
+++ NI 1 software update completed -- file /flash/u-boot.bin copied
+++ NI 2 software update started
WED DEC 19 17:29:26 : SYSTEM (75) info message:
+++ NI 2 software update completed -- file /flash/u-boot.bin copied
+++ NI 3 software update started
WED DEC 19 17:29:32 : SYSTEM (75) info message:
+++ NI 3 software update completed -- file /flash/u-boot.bin copied
+++ NI 4 software update started
WED DEC 19 17:29:37 : SYSTEM (75) info message:
+++ NI 4 software update completed -- file /flash/u-boot.bin copied
+++ NI 5 software update started
```

```
WED DEC 19 17:29:42 : SYSTEM (75) info message:
+++ NI 5 software update completed -- file /flash/u-boot.bin copied
+++ NI 6 software update started
WED DEC 19 17:29:48 : SYSTEM (75) info message:
+++ NI 6 software update completed -- file /flash/u-boot.bin copied
+++ NI 7 software update started
WED DEC 19 17:29:53 : SYSTEM (75) info message:
+++ NI 7 software update completed -- file /flash/u-boot.bin copied
+++ NI 8 software update started
WED DEC 19 17:29:58 : SYSTEM (75) info message:
+++ NI 8 software update completed -- file /flash/u-boot.bin copied
+++ NI 65 software update started
Erasing flash....
Writing flash....
Done
WED DEC 19 17:30:04 : SYSTEM (75) info message:
+++ NI 65 software update completed -- file /flash/u-boot.bin copied
+++ NI 66 software update started
WED DEC 19 17:30:10 : SYSTEM (75) info message:
+++ NI 66 software update completed -- file /flash/u-boot.bin copied
+++ NI 65 software update started
Erasing flash.....
Writing flash.....
Done
WED DEC 19 17:30:23 : SYSTEM (75) info message:
+++ NI 65 software update completed -- file /flash/miniboot.uboot copied
+++ NI 66 software update started
WED DEC 19 17:30:36 : SYSTEM (75) info message:
+++ NI 66 software update completed -- file /flash/miniboot.uboot copied
WED DEC 19 17:30:44 : CSM-CHASSIS (103) info message:
+++ == CSM == sysUpdate end
+++ == CSM == timer r:duplex---- session end ----
+++ == CSM == UPDATE COMPLETED
```

3 When the "UPDATE COMPLETED" message appears, delete the miniboot and u-boot files from the / **flash** directory, the reload the switch:

```
-> reload working no rollback-timeout
```

The upgrade is now complete. See **Verifying the Upgrade with the CLI** below for information on verifying the upgrade.

Verifying the Upgrade with the CLI

Verifying the Software Upgrade

To verify that the software was successfully upgraded to 6.3.1.R01, use the **show microcode** command as shown below.

->	show	microcode

Package	Release	Size	Description
	+	-+	+
Jbase.img	6.3.1.871.R01	17047957	Alcatel Base Software
Jadvrout.img	6.3.1.871.R01	2691174	Alcatel Advanced Routing
Jos.img	6.3.1.871.R01	1993991	Alcatel OS
Jeni.img	6.3.1.871.R01	4944828	Alcatel NI software
Jsecu.img	6.3.1.871.R01	476250	Alcatel Security Management

-> show ni

Verifying the U-Boot and Miniboot Upgrade

To verify that the U-Boot and Miniboot files were successfully upgraded on the CMM, use the **show** hardware info command as shown below.

```
-> show hardware info
                                   : Motorola MPC8540 ADS,
CPU Type
Flash Manufacturer
                                   : SanDisk SDCFJ-128
Flash size
                                   : 128319488 bytes (122 MB),
RAM Manufacturer
                                   : 0x2cffff40 - Micron,
                                   : 268435456 bytes (256 MB),
RAM size
NVRAM Battery OK ?
                                   : YES,
CPLD rev
                                   : 0x6,
FPGA major rev
                                   : 0x2,
FPGA minor rev
                                   : 0x14,
uboot Version
                                   : 6.1.5.479.R01,
uboot-miniboot Version
                                   : 6.1.5.479.R01,
```

To verify that the NI modules were successfully upgraded, use the **show ni** command as shown below.

```
Module in slot 6
  Model Name:
                                  OS9-GNI-C24,
  Description:
                                  10-1000 RJ45,
  Part Number:
                                  902368-10,
  Hardware Revision:
                                  A10,
  Serial Number:
                                  F243031P,
  Manufacture Date:
                                  OCT 07 2005,
  Firmware Version:
                                  n/a,
                                  POWER ON,
  Admin Status:
  Operational Status:
                                  UP,
  Power Consumption:
                                  51,
  Power Control Checksum:
                                  0x66e2,
  CPU Model Type :
                                  Motorola MPC8540 ADS,
  MAC Address:
                                  00:d0:95:cc:8f:8a,
  ASIC - Physical 1:
                                  BCM56504 A1,
  CPLD - Physical 1:
                                  0003/00,
```

UBOOT Version : 6.1.5.479.R01,

UBOOT-miniboot Version: No Miniboot,

POE SW Version : n/a

Module in slot 8

Model Name: OS9700-24,

Description: C24 10/100/1000,

Part Number: 902336-10,

Hardware Revision: A10,

Serial Number: F103018P,

Manufacture Date: OCT 05 2005,

Firmware Version: n/a,

Admin Status: POWER ON,

Operational Status: UP,
Power Consumption: 54,

Power Control Checksum: 0x8c72,

CPU Model Type : Motorola MPC8540 ADS,

MAC Address: 00:d0:95:ac:b3:10,

ASIC - Physical 1: BCM56504 A0,

CPLD - Physical 1: 0002/00,

UBOOT Version: 6.1.5.479.R01,

UBOOT-miniboot Version: No Miniboot,

POE SW Version : n/a

Upgrade/Downgrade Software Matrix

Refer to the matrix below for software compatibility when upgrading/downgrading a 9000 Series Switch to/from Build 6.3.1.R01. For more information, contact Customer Support.

I = Image Files

F= U-Boot/Miniboot

Yes = You can upgrade/downgrade to the next build.

No = You cannot upgrade/downgrade to the next build.

N/A = Not applicable. Build not supported on the model.

Upgrade/Downgrade Matrix 6.3.1.R01 GA 1 = 6.3.1.R01 GA						
F = 6.1.5.354.R01						
Build and Supported Software Versions for						
Each Upgrade						
	6.1.3 GA	6.1.5 GA				
	I = 6.1.3.R01 GA	I = 6.1.5.R01 GA				
Model	F = 6.1.3.167.R02	F = 6.1.5.354.R02				
9600	No	Yes				
9700	Yes	Yes				
9800	No	Yes				

Note. Hardware is only backward compatible down to the software that originally supported it. For example, you cannot run a 9800 Series Switch with 6.1.1.R01 software; however, you could run it with 6.1.3.R01 software. Also, when downgrading, make sure to load the applicable U-Boot/Miniboot files. For more information, contact Customer Support.



Alcatel-Lucent 26801 West Agoura Road Calabasas, CA 91301 (818) 880-3500 FAX (818) 880-3505

US Customer Support: (800) 995-2696 International Customer Support: (818) 878-4507 Internet: http://eservice.ind.alcatel.com